

ALLITHWAITE AND CARTMEL PARISH COUNCIL



SUBJECT ACCESS POLICY

**Approved and Adopted: February 2024
Reviewed and approved: 9th May 2024.**

1. YOUR RIGHTS AND YOUR PERSONAL DATA

This policy was adopted by Allithwaite and Cartmel Parish Council in order to comply with the requirements of the General Data Protection Regulations (GDPR), in force on 25 May 2018

Data subjects have the right to access personal data held on them by the Council. Details are set out in the Privacy Notice on the Council's website.

You have the following rights with respect to your personal data:

- When exercising any of the rights listed below, in order to process your request, we will need to verify your identity for your security. In such cases we will need you to respond with proof of your identity before you can exercise these rights.

2. THE RIGHT TO ACCESS PERSONAL DATA WE HOLD ON YOU

At any point you can contact us to request the personal data we hold on you as well as why we have that personal data, who has access to the personal data and where we obtained the personal data from. Once we have received your request we will respond within one month.

There are no fees or charges for the first request but additional requests for the same personal data or requests which are manifestly unfounded or excessive may be subject to an administrative fee.

3. THE RIGHT TO CORRECT AND UPDATE THE PERSONAL DATA WE HOLD ON YOU

If the data we hold on you is out of date, incomplete or incorrect, you can inform us and your data will be updated.

4. THE RIGHT TO HAVE YOUR PERSONAL DATA ERASED

If you feel that we should no longer be using your personal data or that we are unlawfully using your personal data, you can request that we erase the personal data we hold.

When we receive your request, we will confirm whether the personal data has been deleted or the reason why it cannot be deleted (for example because we need it for to comply with a legal obligation).

5. THE RIGHT TO OBJECT TO PROCESSING OF YOUR PERSONAL DATA OR TO RESTRICT IT TO CERTAIN PURPOSES ONLY

You have the right to request that we stop processing your personal data or ask us to restrict processing. Upon receiving the request, we will contact you and let you know if we are able to comply or if we have a legal obligation to continue to process your data.

6. THE RIGHT TO DATA PORTABILITY

You have the right to request that we transfer some of your data to another controller. We will comply with your request, where it is feasible to do so, within one month of receiving your request

7. THE RIGHT TO WITHDRAW YOUR CONSENT TO THE PROCESSING AT ANY TIME FOR ANY PROCESSING OF DATA TO WHICH CONSENT WAS OBTAINED

You can withdraw your consent easily by telephone, email, or by post (see Contact Details below)

8. THE RIGHT TO LODGE A COMPLAINT WITH THE INFORMATION COMMISSIONER’S OFFICE.

You can contact the Information Commissioners Office on 0303 123 1113 or via email <https://ico.org.uk/global/contact-us/email/> or at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

9. CONTACT DETAILS:

Please contact us if you have any questions about this subject access policy or the personal data we hold about you or to exercise all relevant rights, queries or complaints at:

Allithwaite and Cartmel Parish Council: clerk@allithwaiteandcartmel-pc.gov.uk.

Please complete this form should you want us to supply you with a copy of any personal data we hold about you.

Allithwaite and Cartmel Parish Council will endeavour to respond promptly and in any event within one month of the latest of the following: -

- Our receipt of your written request
- Our receipt of any further information we may ask you to provide to enable us to comply with your request.

The information supplied in this form will only be used for the purpose of identifying the personal data you are requesting and responding to your request. You are not obliged to complete this form to make a request but doing so will make it easier for the request to be processed quickly.

Date	15 th November 2021
Prepared by	Cllr Steve Sim
Checked by	Cllr Mike Lamb
Authorised by	ACPC Mtg February 2024
Reviewed	9 th May 2024

Full Name:

Address:

.....

Telephone Number Home: Mobile:

Email address:

Are you the data subject? Please delete as appropriate:

Yes - I am the data subject. I enclose proof of my identity (see list of required documents)

No - I am acting on behalf of the data subject. I have enclosed the data subjects written authority and proof of the data subjects' identity and my own identity (see list of required documents).

In order to ensure data is released to the correct person Allithwaite and Cartmel Parish Council require you to provide proof of your identity and address. Please supply a photocopy or scanned image of the below: -

- Passport, photo driving licence, national identity card, birth certificate.
- Utility bill, bank statement less than 3-month-old, credit card statement, current driving licence, current TV licence, local authority tax bill.

If Allithwaite and Cartmel Parish Council are not satisfied you are who you claim to be the right is reserved to refuse the data access request.

Details of the subject access request:

Full Name:

Address:

.....

Telephone number - Home: Mobile:.....

Email address:

What information are you seeking?

Please give a descriptive explanation of the information you are wishing to seek from Allithwaite and Cartmel Parish Council. Please also provide any relevant details you feel will help identify the information you require.

Please note that if the information you are seeking identifies any other individual the person from that individual will have to be sought prior to issuing the information. In certain circumstances, where disclosure would adversely affect the rights and freedoms of others, we may not be able to disclose the information to you; in cases such as these you would be informed of this and the reasons for that decision.

Declaration:

I confirm that I have read and understood the terms of this subject access form and certify that the information given in this application to Allithwaite and Cartmel Parish Council is true. I understand that it is necessary for Allithwaite and Cartmel Parish Council to confirm my identity and that it may be necessary to obtain more details information in order to locate the correct personal data.

Signed: Date:

The information supplied in this form will only be used for the purpose of identifying the personal data you are requesting and responding to your request. The information will only be kept for as long as necessary and in accordance with Allithwaite and Cartmel Parish Council’s document retention.

Date	October 2023
Prepared by	Cllr S Sim
Checked by	Cllr M Lamb
Authorised by	ACPC Mtg February 2024
Review Date	MAY annually